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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:

John D. Sarley, et al.

Confirmation No. 2503

Application No.: 09/919,302

Group Art Unit: 3623

Filing Date: July 31, 2001

Examiner: Johnna Stimpak

**For: METHOD FOR FORECASTING AND MANAGING MULTIMEDIA
CONTACTS**

Commissioner for Patents

P. O. Box 1450

Alexandria, VA 22313-1450

RESPONSE TO FIRST OFFICE ACTION

In response to the Office Action mailed August 1, 2003, please amend the above-identified application as follows:

IN THE CLAIMS

Please cancel Claims 1-36 without prejudice or disclaimer and add the following new claims as shown below.

44442:00001 : DALLAS : 1248638.1

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Notes: REFERENCE: APPLICATION NO. 09/919,302; John D. Sarley, et al.

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[DALLAS:44442/00001:1249172v1]

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